TU Cloud

TUCloud Offerings & Provided Benefits

- **Virtual Server and Application Hosting**
  - High speed & redundant network
  - No hardware purchase necessary
  - Base server services are managed and patched following a standard set of procedures
  - Monitored and Supported 24x7
  - Secured
  - Remote Server Access
  - Daily backups & retained 30 days
  - Grow on Demand
  - Up to 5 days delivery
  - On-Site & In Person Support

- **Rack Space for Physical Server**
  - Rack and stack
  - Redundant power & Dry fire
  - Dual high speed network
  - Backup available at a cost
  - Secured
  - Remote & Physical Server Access
  - Monitored
  - On-Site & In Person Support

- **File Services**
  - For personal or departmental files
  - Connects through a network drive
  - Grow disk space on demand
  - Daily backups retained 14 days
  - Security and data privacy
  - On-Site & In Person Support

Requirements for Unescorted Access to the Rack Space

- HIPAA education and annual training
- SOP guides must be signed & followed
- Comply to rules and regulations
- Full responsibility of others escorted