

## TUCloud Offerings & Provided Benefits

### ➤ Virtual Server and Application Hosting

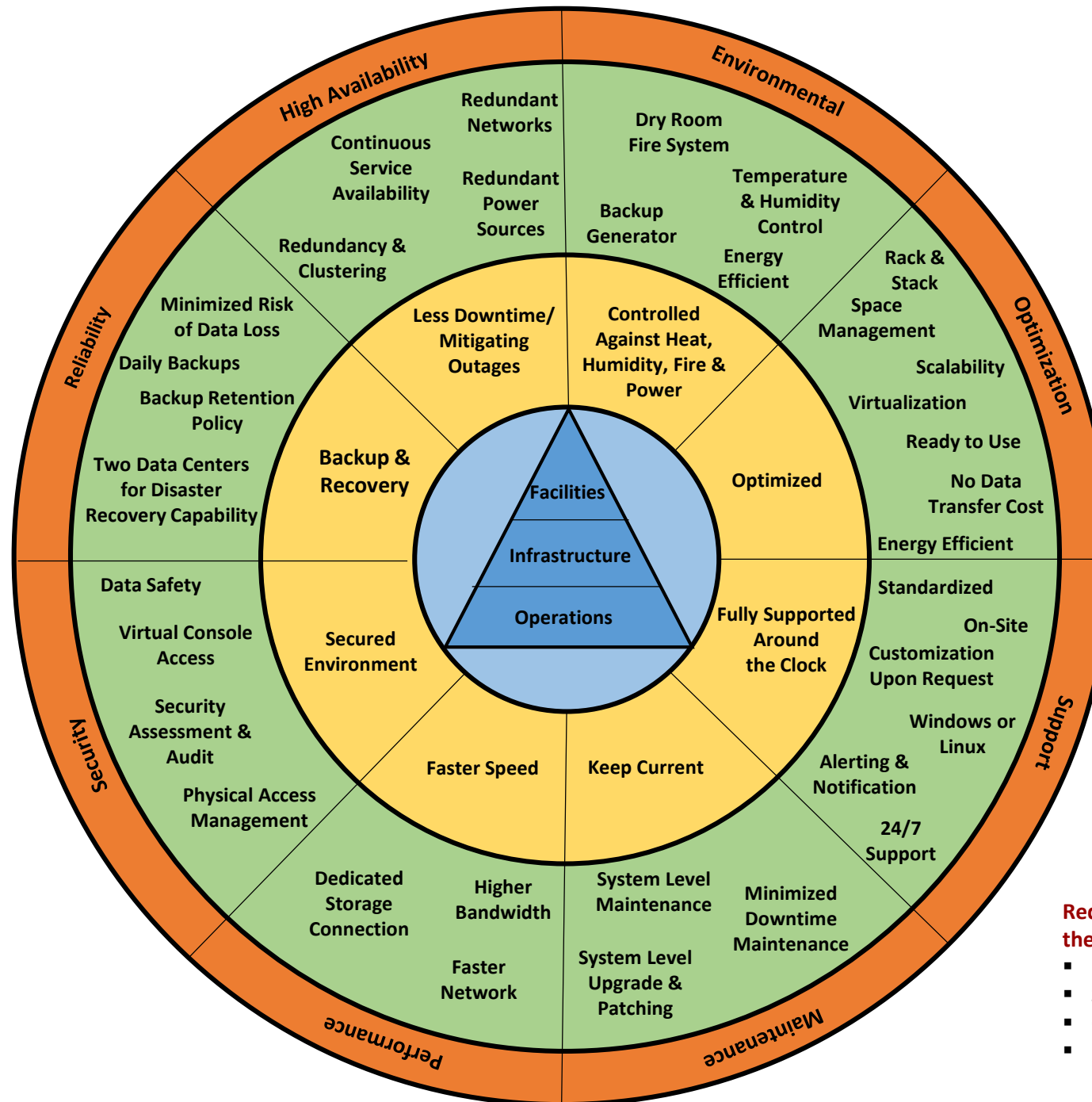
- High speed & redundant network
- No hardware purchase necessary
- Base server services are managed and patched following a standard set of procedures
- Monitored and Supported 24x7
- Secured
- Remote Server Access
- Daily backups & retained 30 days
- Grow on Demand
- Up to 5 days delivery
- On-Site & In Person Support

### ➤ Rack Space for Physical Server

- Rack and stack
- Redundant power & Dry fire
- Dual high speed network
- Backup available at a cost
- Secured
- Remote & Physical Server Access
- Monitored
- On-Site & In Person Support

### ➤ File Services

- For personal or departmental files
- Connects through a network drive
- Grow disk space on demand
- Daily backups retained 14 days
- Security and data privacy
- On-Site & In Person Support



### Requirements for Unescorted Access to the Rack Space

- HIPAA education and annual training
- SOP guides must be signed & followed
- Comply to rules and regulations
- Full responsibility of others escorted