

TUconnect

Welcome to Your New Home at Temple!



WIRELESS

Connect to the [turesnet](#) network using your AccessNet username and password. Then:

- For **smartphones or other mobile devices**, no other action is required.
- For **computers**, open a web browser and go to [temple.edu](#). You will be directed to TUconnect and prompted to install the *ClearPass OnGuard* security program. This program ensures your computer has approved and up-to-date firewall/antivirus software. (See [its.temple.edu/connect](#) for more details.)
- For **game consoles or other media devices**, log in to [tuconnect.temple.edu](#) and follow the registration instructions. To connect, use the [turesnetextra](#) wireless network with [templeowls](#) as the password or key.

Outside the residence halls, connect to the [tusecurewireless](#) network on campus.



WIRED

There is also a wired connection in your room. To connect, plug your Ethernet cable into the **red** jack closest to your bed space and then restart your computer. Next, open a web browser and go to [temple.edu](#). You will be directed to TUconnect, as described above. If you have a Windows computer, you will also be prompted to install a program called *Quick Connect*.



SMARTPHONE TIP

If you do not receive a strong cellular signal in your room, try using **Wi-Fi Calling** – a feature on many newer model iPhones and Android phones that enables you to make and receive calls over a wireless network.

Search for “Wi-Fi Calling” on your carrier’s website to see if your device supports this feature and how you can enable it.

Note: For international calls, the rates from your calling plan may apply for Wi-Fi Calling.



HAVE A QUESTION?

Call the Help Desk at **215-204-8000**, submit a request through [tuhelp.temple.edu](#) or visit [its.temple.edu](#) to chat.



Top Technology Resources @ tuportal.temple.edu

CANVAS

Access course materials, submit assignments, take quizzes, check assignment grades and collaborate with students/faculty.

TUMAIL/GMAIL

Check your Temple email and explore Google Apps.

STUDENT TOOLS / COSTS AND AID TABS

Register for courses, review rosters, check final grades, update address and emergency contact information, check current balance and access financial information.

NEXT STEPS

Check frequently for important tasks you need to perform, such as registering for classes, paying bills and selecting meal plans.

MICROSOFT OFFICE 365 & ONEDRIVE

Download Office for free on up to five Macs/PCs, plus five mobile devices and tablets.

ADOBE CREATIVE CLOUD

Download Adobe Creative Cloud (including Photoshop, InDesign, After Effects, Acrobat Pro and more) for free for coursework.

LYNDA.COM

Access over 20,000 instructional videos on business, creativity and technology topics taught by industry experts.

WEB CONFERENCING (WEBEX)

Meet with other students online via web conference.

Other Resources

CLOUD STORAGE

Store and share your files and collaborate on projects using OWLbox, Google Drive or Microsoft OneDrive with easy access across mobile devices. To learn more, go to: its.temple.edu/storefiles

MOBILE APPS

Download the following smartphone apps:

- **TUmobile** to view your final grades, roster, campus maps, number of available TECH Center seats and more. its.temple.edu/tumobile
- **Canvas Student App** to stay current with your courses anywhere.

